

CANCELLATION POLICY

All Cancellations must be made in writing by e-mail. Cancellations by phone alone will not be honored. Cancellations must be in writing in order to clear up any miscommunications or misunderstandings. This policy is to avoid double booking errors or date / time change errors. If you cancel less than 24 hours before your charter date or no show on the day of your charter you will be charged 100% of the charter rate. Late arrivals will not be added to the end of your Florida deep sea fishing charter. Please be courteous and give us enough time to re-book the date and we will work with you.

RAIN OR SHINE

In Florida, our deep sea charters are considered “rain or shine” fishing charters. We do not cancel because of the threat of rain or actual rain showers on the day of your charter. Here in South Florida, specifically in Miami, Fort Lauderdale, Pompano Beach, Key Largo, Key West, Stuart, Jupiter, West Palm Beach, Fort Pierce, Titusville, Cocoa Beach, and Cape Canaveral, rain at some level is forecasted nearly every day. Luckily most of the time rain showers are typically brief and fast moving. The old saying down here is... “If you don’t like the weather, just wait ten minutes”. When do we cancel for weather, we will work with you to ensure you are rebooked.

PHONE & E-MAIL BOOKINGS

All deep sea fishing charters out of Miami, Fort Lauderdale, Pompano Beach, Key Largo, Key West, Stuart, Jupiter, West Palm Beach, Fort Pierce, Titusville, Cocoa Beach, and Cape Canaveral, Florida require a 50% deposit if booked in person, or a 50% deposit authorized on a credit card for all bookings made by phone or e-mail. If you use your credit card information to secure your charter booking, a 50% authorization will be made. You can pay in full on the day of your charter as no funds will be transferred until then, unless advised otherwise. If you cancel less than 14 days before your charter date, we will charge your credit card 50% of the advertised base price of your charter. Please do not book your trip until you are 100 % sure of the date and time. If you cancel less than 24 hours before your charter date or no show on the day of your charter you will be charged 100% of the charter rate. Please be courteous and give us enough time to re-book the date and we will work with you.

Please do not book your trip until you are 100 % sure of the date and time. Once you give your credit card information you agree to a 50% deposit in exchange for holding the day and time of your fishing trip. This information is given verbally to every phone booking and a conformation email will be sent.

A full 100% refund is due to the customer if cancellation occurs prior to 14 days before the reserved date(s) or for any cancellation resulting from double-booking errors, mechanical problems, inclement weather (captain’s discretion) or other act of God. No refund is due to the customer if the customer cancels inside of the 14 days before the reserved booking date (s). Customer will be charged full charter amount, plus any service fees (if necessary), landing fees and gratuity, if cancelled less than 24 hours prior to booked date. Prices are subject to change without notice unless you already have a booking that has been confirmed and a 50 % deposit has been paid.

TRIPS BOOKED ON OUR ON-LINE BOOKING SYSTEM

All Charters require a 50% deposit depending on the chosen charter. A 50% deposit will be authorized on your credit card for all bookings made on the calendar system, when your deep sea fishing charter is inside of fourteen (14) days from the date of the booking. If you use your credit card information to secure your charter booking, a 50% charge will be made. If you cancel less than 14 days before your charter date, we will charge your credit card 50% of the agreed price of your charter. If you must cancel your deep sea fishing charter inside of two weeks, please call ASAP and if we can re-book the day we will be glad to work with you on your deposit; however, this is at the discretion of Deep Sea Florida Fishing Charters LLC. With your credit card booking, you agree to a 50% deposit in exchange for holding the day and time of your fishing trip. If you cancel less than 24 hours before your charter date or no show on the day of your charter you will be charged 100% of the charter rate. Please be courteous and give us enough time to re-book the date and we will work with you. Please do not book your trip until you are 100 % sure of the date and time. Once you give your credit card information you agree to a 50% deposit in exchange for holding the day and time of your fishing trip. This information is given verbally to every phone booking and a conformation email will be sent. A full 100% refund is due to the customer if cancellation occurs prior to 14 days before the reserved date(s) or for any cancellation resulting from double-booking errors, mechanical problems, inclement weather (captain's discretion) or other act of God. No refund is due to the customer if the customer cancels less than 2 days before the reserved booking date (s). Customer will be charged full charter amount, plus any service fees (if necessary), landing fees and gratuity, if cancelled less than 12 hours prior to booked date. Prices are subject to change without notice.

WRITTEN CONTRACTED CHARTERS

A full 100% refund is due to the customer if cancellation occurs prior to 14 days before the reserved date(s) or for any cancellation resulting from double-booking errors, mechanical problems, inclement weather (captain's discretion) or other act of God. No refund is due to the customer if the customer cancels less than 14 days before the reserved booking date (s) nor if there are no fish caught that day. Customer will be charged full charter amount, plus any service fees (if necessary), landing fees and gratuity, if cancelled less than 24 hours prior to booked date. Prices are subject to change without notice.

WEATHER CANCELLATIONS

If the weather out of Miami, Fort Lauderdale, Pompano Beach, Key Largo, Key West, Stuart, Jupiter, West Palm Beach, Fort Pierce, Titusville, Cocoa Beach, or Cape Canaveral Florida on the day of your deep sea fishing charter is too dangerous to go out to sea (Large Craft Warning, Named Storm, Gale Warnings, etc...) and the Captain or office cancels the trip there will be no charge. If you the customer cancels their deep sea Florida fishing charter because the purchaser perceive the weather will be bad, and the Captain does not agree you will be charged the 50% deposit. Small craft warnings do not apply to our size vessel & weather forecast seen on television are not considered a reliable source for sea conditions in our industry.

ALTERNATE PLANS

The captain may also provide inland fishing or cruising as an alternative to “extremely rough conditions for off-shore fishing” if a severe weather bulletin is in effect. We may also try to reschedule your charter if we see weather problems approaching or if conditions are deemed “too dangerous to go off-shore fishing”

THE FISH YOU CATCH

Deep Seal Florida Fishing Charters LLC cannot and will not guarantee that you catch a fish while on your deep sea fishing charter. We are out in nature, we are fishing in the ocean and there are times when fish do not bite. As a result, Deep Sea Florida Fishing Charters LLC will not and cannot guarantee that you and your charter catch a fish. If we do catch a fish while deep sea fishing, Florida mandates that trophy fish are only landed onto the boat for a quick measurement for the taxidermist, before being released. If they are not to be mounted, they are released at the side of the boat in the water, as to do as little harm to the fish as possible. All fish landed to be consumed or for bait must be legal to keep (not protected, in-season, inside the bag limit and proper length). If the fish are legal to keep our customers are welcome to keep all of their catch, unless a separate deal is made at the time of booking or with the captain. This is the case for Miami, Fort Lauderdale, Pompano Beach, Key Largo, Key West, Stuart, Jupiter, West Palm Beach, Fort Pierce, Titusville, Cocoa Beach, and Cape Canaveral

OFFENSIVE AND ABUSIVE CUSTOMERS

Our Captains have the right to terminate any charter if any customer on board our boat becomes verbally or physically abusive to any of our crew. Verbal insults and threats are taken seriously. If a customer continually insults or berates any of our crew members to the point that it becomes abusive, our Captains have strict instructions to return to port and instruct the abusers to get off the boat. Proper authorities will be called in if necessary such as USCG, FWC, Marine Police or local Police.

If you or any one in your group becomes abusive verbally or physically with any crew member to the point that your charter has to be terminated early you give up all rights to any refund of costs.

Remember our guys fish hundreds of charters a year and are always doing their best to keep all of our customers safe while creating the best deep sea fishing experience that they can. Some days the fish just don't bite or customers get sea sick on calm days, please remember the crew is doing the best they can for you.